Don't wing it, our handy guide is here to help!
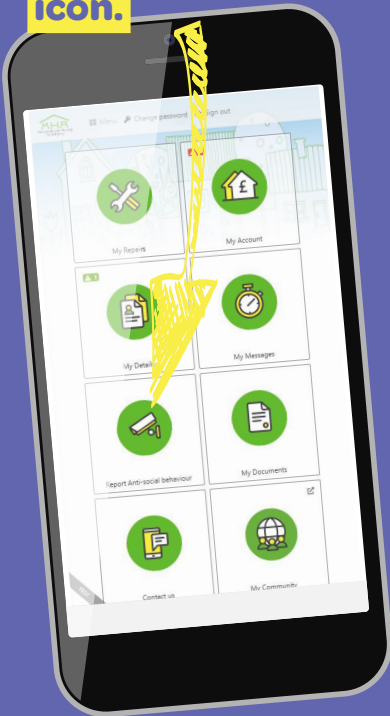
Reporting ASB

How to report Anti-social behaviour (ASB) via My MHA App

MHA
Monmouthshire Housing
Tai Sir Fynwy

1. Click the 'Report Anti-social behaviour' icon.

If you, or somebody else is in immediate danger, please take care and contact 999.

2. If you are not in immediate danger, please complete all fields and press 'submit'.

You can add photographic evidence to support your report.

Report anti-social behaviour

Back to menu

If you are in **immediate danger, call 999 and** ask for the **police.** If you can't speak and are calling on a mobile press 55 to have your call transferred to the police.

If you are in fear of, or actually suffering from abuse, you can talk to us in confidence. **MHA** condemns **any form of abuse.** If you are a victim of domestic violence and abuse, remember you are not alone. You can read more about the support we can offer here: Domestic Abuse Support (monmouthshirehousing.co.uk).

What type of behaviour have you witnessed or

4. The information will be passed to the appropriate Officer who will be in touch with you.

Make sure you keep a note of your unique reference code for this report of ASB.

Thank you!

Sorry you have experienced this problem. Someone will be in touch as soon as possible.

Your reference code is

Continue
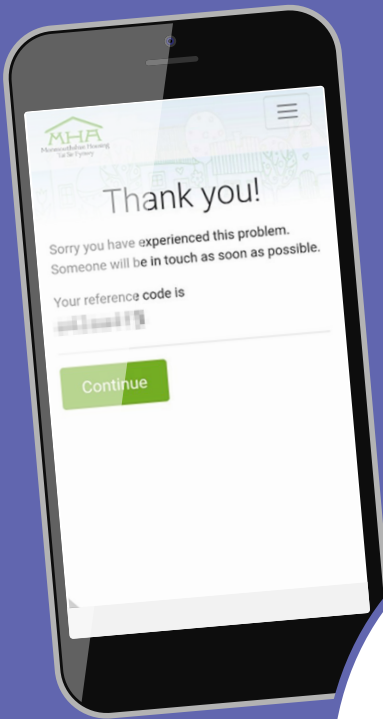
WE HOPE YOU ARE OK.

You can find lots of helpful information on Anti-Social behaviour in the Help and Advice / Tenant Services section of our website.

We have created a suite of 'How to' guides to help you to use the App, if you are struggling, please contact us on **0345 677 2277** and we will be happy to talk you through what you need to do.

If you require this document in Welsh or any other language, large print, braille or in an audio format. Please contact the **0345 677 2277** or email **corporateservices@monmouthshirehousing.co.uk**

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