Accessibility Statement

MHA is committed to making its website accessible In accordance with Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

If you experience any problems with this website, please contact the Communications & Marketing Team:

Email: Communications.team@monmouthshirehousing.co.uk

Telephone: 0345 677 2277

Compliance Status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to 'the non-compliances and exemptions' listed below.

Heading elements in a sequentially descending order

On some pages heading elements may be used to draw attention to content without following hierarchical order.

Elements must meet minimum colour contrast ratio thresholds

On some pages a javascript animation loads page elements in, during the time these elements are loaded they may not appear fully contrasted with the page background however, they are appropriately contrasted when fully loaded into the page.

There are also custom tags and form fields that allow colour picker selections to be used, it is possible that some colour combinations selected - including some using brand colours - may result in a less than optimum contrast.

Content not within the scope of the accessibility regulations

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can

access our services. Information in some of these PDFs have now been used to create pages in HTML. However, some PDFs still exist.

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations. However, we do plan to add captions to any new videos uploaded to the website.

Buttons must have discernable text

For full-width image carousel modules, functionality has been created to hide pagination buttons in instances where only one image is used, in these instances buttons will not have discernable text.

Preparation of this accessibility statement

This statement was prepared on [07.06.24].

This website was last tested 12.06.24 The test was carried out by web providers Creo.

We used this approach to deciding on a sample of pages to test:

Multiple Browser environments:

- MacOS: Chrome, Firefox, Safari
- Windows 10: Chrome, Edge
- Mobile (iOS): Safari
- Mobile (Android): Chrome

Pages tested:

- Home
- Support Directory - Directory Template
- Tenant Services - Flexible Template
- Homes - Listing Page
- Melyn Bach - Detail page
- Events - Listing Page
- Summer Splash - Events Detail
- News - Listing Page
- Community Masterchef - News Detail
- Careers - Flexible Page
- Contact – Contact

Tools used by Creo:

- Page Insights
- Axe
- WAVE

Pages tested achieve a 94-100 pass rate on Lighthouse testing

You can read an accessibility test report here:

https://googlechrome.github.io/lighthouse/viewer/?psiurl=https%3A%2F%2Fmonmouthshire.ubuntu.staging.creo.dev%2F&strategy=desktop&category=performance&category=accessibility&category=best-practices&category=seo&locale=en-GB&utm_source=lh-chrome-ext

Further Work & Recommendations

Enhanced keyboard navigation

The application currently implements "Skip Links" which allows keyboard users to skip to the pages content. This satisfies the requirements but it could be expanded to provide a number of useful links for a given page. This would also alleviate issues arising from any timer-related functionality.